



Imprivata Product Roadmap: Recent Releases and Upcoming Innovation

Published : October 30, 2024



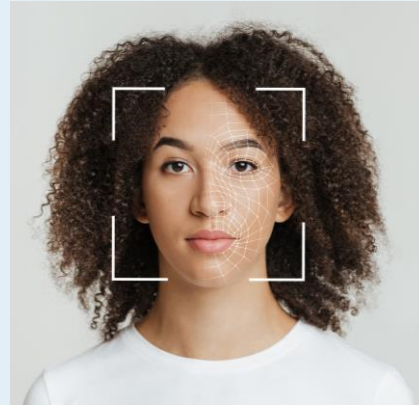
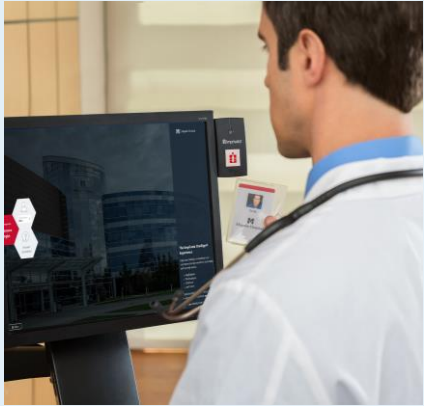


A Note Regarding Forward-Looking Statements

The following includes statements regarding planned or future development efforts for our existing or new products or services. These statements are not intended to be a promise or guarantee of future availability of products, services, or features and are not intended to indicate when or how particular features will be priced or packaged. These planned and future development efforts are based on factors known to us at the time of publication and may change without notice. Purchasing decisions should not be made based on reliance on these statements. We assume no obligation to update these forward-looking statements.”

Using digital identity to maximize productivity, security, and ROI

Imprivata Access Management



Imprivata Privileged Access Security

Clinician Access Management

Enterprise Access Management

Simple, secure access to workstations, applications, and clinical workflows

Enterprise Access Management Analytics [NEW]
SSO and user access workflow analytics to drive actionable insights

Mobile Access Management

Security, optimization, and management of shared mobile devices at scale

Mobile Device Access

Secure, real-time access to shared devices and apps

Medical Device Access

Fast, convenient access to connected medical devices

Patient Access

Patient Access

Touchless **facial [NEW]** and **palm vein** recognition to improve patient safety and experience

Identity Governance

Identity Governance

Secure, role-based, and least-privileged access to systems and apps

Access Compliance

Patient Privacy Intelligence

Patient privacy monitoring that detects and creates alerts for suspicious behavior

Drug Diversion Intelligence

Proactive drug anomaly detection to protect patients and staff

Privileged Access Security

Privileged Access Management

Enterprise credential vaulting and session management of privileged users and activities

Vendor Privileged Access Management

Secure and connect inbound remote access to critical assets

Customer Privileged Access Management

Enterprise remote support for service providers and technology vendors

Enterprise Access Management

(formerly OneSign and Confirm ID)

Overview

Imprivata Enterprise Access Management (EAM) offers SSO and user authentication to enable fast, secure access to the devices, applications, and workflows that clinicians and front-line workers need to care for patients and boost productivity. Capabilities include:

- **SSO into legacy and standards-based applications**
- **Badge-tap access to shared workstations, connected medical devices, and virtual desktops**
- **Re-authentication for in-app workflows**
- **Fast user switching on shared workstations**
- **Complete EPCS compliance**
- **Flexible authentication methods**
- **Comprehensive access workflow analytics**

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RECENTLY RELEASED

Azure Virtual Desktops for single-user access (August 2024)

EAM now integrates with AVD on Windows endpoints to enable integrated badge-tap access into single-user virtual desktops.

Support for Entra ID-only customers (August 2024)

Allows customers who use only Microsoft Entra ID (but not AD) for their directory to use that as the stand-alone directory for EAM.

Enhanced self-service password reset (August 2024)

The Imprivata ID MFA mobile app is integrated as a second factor of authentication for self-service password reset, providing a higher level of security.

Windows Hello for Business supported for EAM SSO (July 2024)

Imprivata's application single sign-on can be used with Windows Hello for Business on single-user computers to support a passwordless Windows login experience.

Enterprise Access Management Analytics (May 2024)

Visibility into SSO and user access workflows across your organization to identify and remediate potential security gaps, reduce operational burden and IT overhead, and more.

COMING INNOVATION

Tap and go and EPCS on shared Mac computers

Imprivata agent for tap and go, and EPCS signing, on shared macOS computers. Will leverage native macOS account management for reduced overhead and will add passwordless SSO to Epic and Citrix Storefront apps.

Passwordless MFA login to single-user Windows computers

Secure and frictionless Windows login using facial biometrics and a device-bound passkey leveraging the trusted platform module (TPM).

NHS England Care Identity Service 2 modern authentication support

Native EAM integration with the new NHS Care Identity Service 2 (CIS2), delivering simplified NHS Spine access and streamlined clinical workflows on the new, replacement Spine service.

Azure Virtual Desktops for shared user access

Integration with AVD on shared workstations, enabling seamless badge-tap access to roaming AVD desktops.

Integration with Epic Monitor for fast access to digital whiteboards

Clinicians can tap their badge on the digital whiteboard to display a dashboard with critical information specific to the user and their role. Creates fast and secure access to patient information without the need to fully log into the Epic desktop application.

Android support for Mobile EPCS for Epic Haiku and Canto

Extends the use of facial biometrics for EPCS signing from a mobile device (using Epic Haiku and Canto) to Android devices, giving providers more flexibility when prescribing controlled substances from a mobile device.

Entra ID-only joined devices for hybrid directory architectures

Support for customers using both Entra ID (formerly Azure AD) and on-prem AD directories. Endpoints will connect via Entra ID only, thus maximizing the benefits of Entra ID.

Compliance with new PHI security policy in France

High assurance level authentication and SSO for applications integrated with Pro Santé Connect.

Mobile Access Management

(formerly GroundControl)

Overview

Imprivata Mobile Access Management is a comprehensive, end-to-end mobility solution that helps organizations optimize their use of shared iOS and Android devices by delivering

- Secure device checkout
- Simple access to mobile applications
- Personalized device experiences
- Visibility into device status and assignment
- Automated device management workflows

RECENTLY RELEASED

Streamlined MFA workflow for checked out iPhones (August 2024)

Users are now prompted for their password or Imprivata PIN immediately when checking out a device to avoid additional steps when accessing applications

Support for additional Android Devices (August 2024)

Recent highlights include Samsung A15 and Samsung xCover 6 Pro

Simplified device refreshes, at scale (August 2024)

Support the bulk erasure and retiring of devices for faster time to value with device refreshes.

Native Epic Rover Logout (May 2024)

Update a user's presence status in Epic when devices are checked in to eliminate irrelevant alerts sent to checked in devices.

Simplified device Check Out with Smart Hub LEDs configuration (May 2024)

Admins can now disable the blue (deployment in progress) LED in the check out workflow action.

Indicators for network connectivity loss (May 2024)

Monitors network connectivity on checked in devices with visual indication if the phone loses network connectivity.

Automatically launch an Android application at check out (May 2024)

Admins can now configure an app (ex. Microsoft Teams) to launch automatically after checkout to improve the user experience.

Quick and easy badge enrollment from a mobile device (February 2024)

Users can now easily enroll a new or replacement Imprivata badge directly from the Locker app at the time of check out.

Self Service SAML Setup (February 2024)

Admins can now configure identity federation with their enterprise identity provider.

COMING INNOVATION

Faster Check Out experience for iOS devices

Improve the time it takes to check out a device for end users

Simplify Launchpad management and configurations

Develop organization specific, pre-configured Launchpad installations to remove the need for manual configuration.

Comprehensive analytics

Improve reporting and analytics for with more data, customizable dashboards and proactive issue detection.

Improved visibility of device status for department managers

Device management application to provide direct views into device check out status in real-time including who has been assigned each device and where it's been returned.

Simplify deployment of new Launchpads and Smarthubs

Automatically configure badge readers with Enterprise Access Management to quickly enable check out workflows.

Improved admin permissions for large organizations

Admins can have unique user roles and permissions at different levels of an organization

Deliver consistent access experience across systems

Set Android device passcode to match Enterprise Access Management (Formerly OneSign) policies.

Improve Usability of the Dashboard

Improvements to help MAM administrators understand where issues are that need their attention as well as recommendations for manual interactions.

More intuitive display for Check In and Check Out

Introducing a Launchpad display for our clinical users to improve end user satisfaction and success rates while checking in and out mobile devices.

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Mobile Device Access

Overview

Imprivata Mobile Device Access delivers on the promise of uncompromised security and efficiency by removing barriers to access share shared Android devices with

- **Secure, personalized access to Android devices**
- **Single sign-on for mobile applications**
- **Fast user switching with badge-tap on the device**

RECENTLY RELEASED

Support for new Android devices (August 2024)

Recent highlights include integration with Samsung A15, Samsung xCover Pro, various Google Pixel model, Honeywell CT60, and more

Support for new Android applications (August 2024)

Recent highlights include integration with Zebra Workcloud Connect, Manhattan Active, Diktamen, Nordic Health Group, and more.

Enable secure access for more environments and use cases (May 2024)

Support for Android workstations and devices with external badge readers.

Mobile Device Access Analytics through EAM Analytics Platform (May 2024)

Robust analytics capabilities provide unparalleled visibility into user access workflows across your shared mobile devices environments to drive actionable insights, remediate security gaps, and reduce operational burden and IT overhead.

Faster care team collaboration with support for native dialer applications (March 2024)

Mobile Device Access now supports the use of Samsung and Zebra dialer applications to enable fast, secure access to phone calls and notifications on shared devices.

Improved diagnostics and troubleshooting (March 2024)

Users can quickly check Mobile Device Access app configuration and connectivity right from the lock screen and submit logs from the tool for troubleshooting.

Support for new Android applications (March 2024)

Recent highlights include integration with Tiger Connect, Dr. First, Microsoft Edge browser and more.

Simple sign-in and out of Cerner applications (September 2023)

Ensure clinical staff have fast & secure access to the tools they need.

COMING INNOVATION

Deliver consistent workflows regardless of connectivity

Support for "offline mode" to enable device access when there is no network connectivity.

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Patient Access

(formerly Imprivata Biometric Patient Identity)

Overview

Designed with privacy in mind, Imprivata Patient Access is a facial recognition solution that enhances patient safety and experience by streamlining check-ins and accurately linking patients to their medical records with a single photo, helping to ensure efficient and error-free healthcare delivery.

- **Improved patient identification accuracy**
- **Enhanced patient safety and experience**
- **Streamlined registrar workflows**
- **Flexible hardware**
- **Seamlessly integrated with Epic**

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RECENTLY RELEASED

Two-Factor Authentication with Imprivata ID for Patient Access Admin UI (October 2024)

Added ability to require Imprivata ID as a second factor of authentication when logging into the Patient Access admin console to further protect PHI.

Image Refinement for Patient Privacy (June 2024)

Improve how images are displayed by cropping backgrounds, focusing solely on the patient to protect privacy and improve the clarity of identification photos.

Enhanced photo retake capability (May 2024)

Easily retake patient enrollment photos if the initial photo has issues, such as closed eyes. This flexibility helps improve the appearance of the patient photo.

Smart workflow management (April 2024)

Intelligently prompts the registrar with the appropriate action—either enroll or verify—based on the patient's status. This streamlines the enrollment and check-in processes.

Facial recognition for patient identification (February 2024)

Healthcare organizations can now enhance patient safety and experience by accurately linking patients to their record with a simple face photo through Imprivata Patient Access. Creating a one-to-one match between a patient and their record allows healthcare organizations to provide the best possible care and experience enhanced operational efficiency.

COMING INNOVATION

Integration with Existing Epic Photos

Streamline the enrollment process by leveraging already available patient photos from Epic. This capability eliminates the need for in-person enrollment, enabling instant access and significantly enhancing operational efficiency, thereby delivering faster time to value.

Self-Service Enrollment into Patient Access

This feature enables patients to enroll in Patient Access (without a registrar) so that when they return for future visits, they can streamline their check-ins by checking in via Patient Access at a kiosk or registrar.

Self-Service Identification

With integration into Epic Welcome kiosks, patients can identify themselves, significantly easing the workload on registrars and speeding up the check-in process.

ID Proofing for Self-Service Enrollment into Patient Access

For a patient self-enrolling in Patient Access (without a registrar), ID proofing verifies the patient's identity to offer increased confidence that the patient enrolling is who they say they are.

Duplicate Proofing

As an extra safeguard to help prevent misidentification errors, Imprivata Patient Access will help ensure that each face is enrolled only once. (Allows for the enrollment of identical twins.) This critical feature helps maintain a one-to-one match between a patient and their medical record.

Advanced Fraud Detection with Liveness Checks

Strengthen security measures with enhanced liveness and spoof detection capabilities, helping to ensure that the system is interacting with a real person and not a fraudulent representation.

Configurable Enrollment Age

Tailor the patient enrollment experience by setting a minimum age for eligibility in healthcare facilities, helping ensure compliance and patient care standards.

PatientSecure

Overview

Imprivata PatientSecure uses palm vein biometric identification to accurately and securely identify patients, reducing identity errors, preventing fraud, and improving workflow efficiency across healthcare systems. This touchless authentication solution ensures positive patient identification at any point of care, enhancing patient safety and satisfaction.

- Accurate Patient Identification
- Enhanced Patient Safety
- Fraud Prevention
- Workflow Optimization

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RECENTLY RELEASED

Epic Welcome Kiosk integration language and date enhancements (September 2024)

Language support additions - Our customers serve diverse patient populations who speak many languages. PatientSecure's integration with Epic kiosk gives patients a better check-in experience by expanding language support to include French, Arabic, Korean, Chinese, Haitian Creole and Bengali.

Location date format setting - PatientSecure presents date formats according to the language selected at the kiosk. Now customers have the option for the PatientSecure date format to remain consistent with Epic, using a MM/DD/YYYY date format regardless of the language the patient has selected at the kiosk. A consistent format is helpful when patient navigators assist the patient, as they may not be familiar with location-based date formats.

Parallel PatientSecure and Imprivata Patient Access (September 2024)

Epic customers will be able to run either PatientSecure (Palm Vein) or Imprivata Patient Access (Facial) at each point of registration.

Azure Virtual Desktop single user session support (May 2024)

Allows PatientSecure to access remote machines using Remote Desktop Protocol (RDP).

Display Patient's Preferred Name for Improved Patient Experience (May 2024)

Allows for a more personal patient check-in experience.

Scheduled Reporting Enhancements (May 2024)

As requested by NYU, we have added an option to email a notification regarding the outcome of a scheduled report. When a scheduled report fails, PatientSecure provides the option to re-run the report using the original parameters.

RDP Support (May 2024)

PatientSecure now supports Azure Virtual Desktop single-user sessions.

COMING INNOVATION

Improve Admin Console Experience

Admin console will display frequently performed actions front and center for quick access and streamlined workflows.

System Health Dashboard Enhancements

System Health Dashboard now provides status and/or alerts about additional system components to help keep PatientSecure running smoothly.

Improved Language When Enrollment Scans Don't Match

Revised language makes it clear to the registrar that the problem is that the two palm scans did not match and instructs them on their next step to complete enrollment.

Opt-Out Workflow Enhancements Streamlines Workflows with:

- Consistent language
- Understanding of patient-driven versus registrar-driven causes
- More opt-out reasons allowed
- More prominent last opt-out information at verification and enrollment

Collect product analytics for key product functions

This feature will time key product functions to help customers understand performance.

Patient Privacy Intelligence

(formerly FairWarning)

Overview

Imprivata Patient Privacy Intelligence (PPI) helps protect patient privacy and deliver actionable insights for investigations, documentation, and reporting of privacy breaches. Equipped with artificial intelligence (AI), machine learning, and behavioral analytics, PPI provides healthcare organizations with the tools they need to comply with confidence, protect patient data, and prevent violations

- Proactive & reactive auditing
- Robust reporting
- Efficient investigations

RECENTLY RELEASED

Internationalization of Machine Learning Closing Model (August 2024)

Availability of our full-feature set of machine learning to our international customers for optimized internal access auditing.

First Access Reporting (July 2024)

Allows customers to build custom reports on First Access data with scores and explanations for enhanced auditing functionality.

Auto-Disabled End User Accounts (May 2024)

Application users accounts that have not been logged into within the previous 180 days will now be automatically disabled for extra security. User accounts will not be deleted, and audit history will not be affected. User accounts can be re-enabled at any time and timeframes for auto-disabling can be customized.

Custom Investigation Memorandums (April 2024)

Allows users to quickly document investigations and manager outreach within the platform. This new functionality also allow users to document investigations that are initiated outside the application for a streamlined investigation process.

2015 Edition Cures Update Certification (March 2024)

Certification of Imprivata PPI Version 24 to the 2015 Edition Cures Update to make it easier to leverage PPI for modular certification under set criteria. Find certification information at Imprivata [ONC Certification Disclosures](#).

Task Status Experience Updates (February 2024)

New, updated User Interface for Task Status screen with various updates to improve overall performance and navigation.

Improved Application Performance (January 2024)

Improved performance when navigating through the application, decreasing screen load times by as much as 60%. Speeding up workflows and creating a better overall experience.

COMING INNOVATION

Dashboard Library

Streamline users and analyst workflows with the ability to install best practice dashboards for application monitoring with a single click.

Imprivata Cloud Portal (ICP) Integration

Streamline user experience by providing a holistic Imprivata Cloud Platform.

Unified Patient Privacy Intelligence Model

Streamline risk identification, advancing anomalous workflow model and establishing a foundation for UEBA model expansion.

SailPoint Integration

Leverage an API integration with SailPoint to launch a workflow upon the creation of an Alert in AIP.

User Notifier/First Time Offender workflows

Expand upon the current Delegated Incident Review workflow to include auto-provisioning of users (Managers, end users, etc.), use of updated memo templates, identification of first-time and repeat offenders, and enhanced Governance Reporting.

Investigation List

Adding Bulk Actions and customizable Views to Investigation List page, replacing all functionality on classic screens.

Report Results – Details & Access Reports

Rebuild report results screens for Detailed and Access report types to improve performance and expand functionality.

Customizable Investigation Templates

Allow full customization of fields and values for Investigations via templates

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Drug Diversion Intelligence

(formerly FairWarning)

Overview

Imprivata Drug Diversion Intelligence (DDI) helps organizations manage drug diversion to protect their patients, workforce, and organization while satisfying key regulatory requirements for managing controlled substances.

- Medication lifecycle auditing
- Use Case Monitoring
- Investigation management

RECENTLY RELEASED

User-Based Risk Model & AI Configuration (August 2024)

Streamline users and analyst workflows with the power of AI, providing the ability to rank users with peer clustering to determine which users present the most risk.

Device Cluster Management (June 2024)

Discover trends within users and potential anomalies for diversion mitigation with the ability to set customer defined peer groups.

Auto-Disabled End User Accounts (May 2024)

Application users accounts that have not been logged into within the previous 180 days will now be automatically disabled for extra security. User accounts will not be deleted, and audit history will not be affected. User accounts can be re-enabled at any time and timeframes for auto-disabling can be customized.

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Imprivata Cloud Portal (ICP) Integration

Streamline user experience by providing a holistic Imprivata Cloud Platform.

High Risk User Monitoring

Leveraging One ID technology and our UEBA anomaly detection, monitor your high-risk users on your dashboard and immediately investigate.

SailPoint Integration

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Privileged Access Security

Vendor Privileged Access Management | Customer Privileged Access Management | Privileged Access Management

Overview

Imprivata's Privileged Access Security suite enables organizations to holistically and seamlessly manage and secure all privileged access – whether remote access from vendors, internal users, or outbound to customers.

- Comprehensive, enterprise-grade remote access
- Third-party identity management & onboarding
- Credential management
- Session monitoring
- Least privilege
- Privileged account management

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RECENTLY RELEASED

Next-Gen Connection Manager (September 2024)

The next generation of the Connection Manager provides a more reliable and faster connection experience for users.

Containerized Network (September 2024)

Enable easy and streamlined access to users connecting to devices and thick clients with strict port requirements, such as PLCs, common in OT environments.

Improved Upgrade Process (September 2024)

Experience a faster and streamlined upgrade process that minimizes downtime and provides quicker access to new functionality and features.

Pre-Connection Notifications (May 2024)

Provide timely notifications during the connection process with application-specific information that vendor users need to know before connecting to an application.

Custom Application Access Request Forms (April 2024)

Capture custom information about access that your administrators need to make an informed decision when granting or denying access; common examples include case number or who approved access.

Access Request Reminder Notifications for Gatekeeper Admins (May 2024)

Automatically remind Gatekeeper Admins of pending requests on a configurable basis to reduce the need to reach out to remind customers and to facilitate quicker access approvals.

Beta for New VPAM UI (April 2024)

Experience and familiarize yourself with the brand-new UI in your sandbox environment; help shape future development with direct feedback to our Product Management team.

Gateway Pool Management (January 2024)

Update an instance in a Gateway pool to maintain the most secure, current version, without impacting existing user sessions or connectivity.

COMING INNOVATION

Full, New User Interface

Experience a beautiful, modern UI and improved workflows that streamline navigation, processes and ensure information is easily and clearly available.

Credential Rotation & Job Engine

Improve the security around privileged credentials by automating password rotation based on certain events or time-based triggers, powered by a new job engine.

Access Request Workflows for Internal Users

Improve control over access to privileged assets by internal users by requiring users to request approval before access is granted.

Secret Unlock

Provide users with the permission to check-out and unlock credentials to view passwords for use cases where necessary – and ensure they are rotated after use to maintain credential security and peace of mind

HTML5 RDP Client

Provide seamless and faster connectivity for users for RDP sessions directly in the browser, without the need to launch the Connection Manager

Nexus Service and Status Sharing

Immediately review the services available at Nexus sites and their connectivity status, rather having to establish a connection to see this information.

Identity Governance and Administration

Overview

Imprivata Identity Governance and Administration (IGA) automates identity lifecycle management, enforces a least privileged environment and enables day-one role-based access.

- **Governance of lifecycle**
- **Role-based access controls**
- **Same day access**
- **Least privilege enforcement**
- **Access monitoring**
- **Certification of active users**

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RECENTLY RELEASED

Localization enhancements (July 2024)

Localization for end user screens to support users in European countries.

Imprivata Enterprise Access Management (formerly known as OneSign) enhancements (July 2024)

Allow for non-Active Directory EAM user management.

Improved homepage and content management (July 2024)

Redesigned homepage and redesigned content management section to simplify the creation and update of charts, reports and scorecards.

COMING INNOVATION

Imprivata Enterprise Access Management (formerly known as OneSign) enhancements

Automates proximity card provisioning directly from IGA.

Entitlement driven attestations

Allow for fine grained, out-of-role access controls to allow managers and access coordinators the ability to make very specific requests for their managed identities.

Expand support for Microsoft server 2022

Extending IGA support to include SQL 2022.

Dynamic configuration actions from any report

Enhancing GRC functionalities to facilitate direct actions from tasks and reports.

Simplified application account detail view

A newly designed interface for viewing account entitlements without requiring modify permissions.

Identity Governance and Administration (DACH)

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RECENTLY RELEASED

AD Interface (October 2024)

Performance optimization in combination with new database structure

SAP Success Factors Interface (July 2024)

This integration ensures that your SAP Success Factors works harmoniously with our IGA Solution. By aligning with your organizational structure, it streamlines employee onboarding, role assignments, and access controls, all while maintaining compliance and boosting efficiency.

Multi Language (Released April 2024)

Support for multilingual functionality for all forms and emails, adapting to user settings. Available languages include English, German, French, Spanish, Italian, Dutch, and Portuguese. This ensures a seamless and personalized experience for users around the globe.

Improved Performance (April 2024)

Faster response times, smoother navigation, and more efficient workflows.

Bridge Integration (April 2024)

Leverage existing bridges, such as EPIC, directly within IGA. Connect seamlessly to your current systems to streamline access management and enhances interoperability, ensuring a cohesive and efficient identity management process across your healthcare applications and beyond.

COMING INNOVATION

HR Data Transformation Wizard – Visual Tool to integrate different HR sources via SQL, ODBC, CSV, XML into IGA and use for Life Cycle Service.

Reconciliation – Stay informed with real-time alerts and detailed reports whenever manual changes occur, ensuring full transparency and control. If an unauthorized or erroneous change is detected, you can quickly and easily revert to the previous state, maintaining the integrity of your system.

New Service Portal– Fully redeveloped service portal with responsive design and security features to be used as a public portal. MFA integration into service portal.

Multi-Contract-Support – Native support for multiple employee contracts for one Identity.

Imprivata PAM Integration – Managing administrative accounts within Imprivata PAM.

NIS2 Event Registration – Use IGA Workflow to manage an NIS 2 event to be sure, that legal deadlines are maintained.

Password Reset as a Standard Service

Includes the ability to add customer changes in hookpoints.

Workflow Troubleshooting

Ability to pause and restart a specific workflow to support debugging and avoid downtime of target systems.

Interface Improvements and Expansions

Support for multiple Orbis tenants and virtual facilities. Adding user provisioning into EPIC. Interface to SAP I.S.H. med.

Exchange On-Prem

Refreshing the interface and integrating them in the BOBs.

NTFS Integration into BOBs

NTFS Integration into BOBs and new integrated reporting.

 **imprivata**[®]

