



IMPRIVATA FOR HEALTHCARE ORGANIZATIONS

# Vendor Privileged Access Management (formerly SecureLink Enterprise Access) for Healthcare Organizations

“In the last few months, we’ve seen an increase in the need to provide more information and visibility, from a legal and compliance perspective. But we had no insight when vendors were connecting, what they were connecting into, why they were connecting, or application support analysts would have to hand hold them on a WebEx. There was no visibility into what they were doing and why.”

Kelly Pischke,  
Information Security  
Analyst, Avera Health

The only solution for third-party enterprise access that ensures compliance with HIPAA and HITECH, while providing efficient and secure remote access to support the systems needed for patient care.



**Standardize** your vendor management process into a single solution and remove your vendors from your Active Directory, which increases your team’s operational efficiency and decreases time spent managing vendor-supplied VPNs.



Gain complete **visibility**: know which individual vendor reps are accessing your system, when, and exactly what actions or activities they are doing within your network.



**Audit** all vendor access and activity with HD video and text-based audit, enabling you to meet HIPAA compliance and provide vendor accountability.

**Imprivata ROI** 

For an average healthcare customer, we’ve seen:  
Over **\$1 million** in annual savings

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Over a **90% reduction in time spent** creating and **managing vendor accounts** and troubleshooting vendor access

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A **decrease in downtime** of critical applications of 96%

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An **implementation** time of under **60 days**

## Key product features



### Full audit of all activity, including HD video recordings

- Audit all vendor activity on your network for RDP, SSH, TelNet, and any other TCP- or UDP-based protocols.
- HD video recordings, services accessed, files transferred, commands entered, and time stamps.



### Remove generic and shared accounts

- Creation of individual user accounts is streamlined and simple to manage on an ongoing basis
- Automatic account deprovisioning after defined time periods or inactivity



### Decentralized approvals for application owners

- Allow application owners to approve vendor access, receive access notifications, and view their vendor's audit trail
- Allow new vendor account creation requests to be submitted by the application owner



### Multi-factor authentication

- Deploy multi-factor authentication for all of your vendors that ensures current employment status at the vendor company.



### Use the Imprivata credential vault or integrate with your PAM solution

- Ensure vendors never know usernames or passwords, and therefore cannot leap-frog into other areas of your network.
- Use either Imprivata's built-in credential vault, or integrate with your existing PAM solution.



### Documentation on restriction and approval workflows for auditors and vendor activity

- Easily share the documentation on vendor approval workflows, restrictions, and past activity that HIPAA auditors require



### Access schedules, or disabled-by-default access, with approval workflows

- Control when vendors can access systems via a schedule, allow access any time, or require approval for each unique session access.
- Receive notifications when a vendor connects, as well a summary of access activity when a session ends.



### Self-registration for large vendors

- Remove vendors from your corporate directory
- Delegate rep account creation to the vendors, and simply approve or deny the request of new accounts when they are submitted, saving valuable time

**Healthcare organizations that trust Imprivata**



**Imprivata Vendor Privileged Access Management for Healthcare**



**Healthcare specific product**

Tailored, pre-configured product and offering made specifically for healthcare systems and providers.



**Custom training services**

Customized implementation service with training, workflows, and product configurations.



**Healthcare courses and education**

Access to healthcare-specific training courses



Imprivata is the digital identity company for mission- and life-critical industries, redefining how organizations solve complex workflow, security, and compliance challenges with solutions that protect critical data and applications without workflow disruption. Its platform of interoperable identity, authentication, and access management solutions enables organizations in over 45 countries to fully manage and secure all enterprise and third-party digital identities by establishing trust between people, technology, and information.

For more information, please contact us at 1 781 674 2700  
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