

# In today's ever-changing market, many organizations are struggling with several issues due to their constrained IT teams

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In today's ever-changing market, many organizations are struggling with constrained IT team dealing with issues such as limited employees, turnover, ramp up time for displacements due to skills gap as well as other challenging priorities.

When IT teams are stretched too thin, they end up overwhelmed and undermanaged. Burnout is widespread, with key projects getting postponed, and daily work becoming reactive and ticket-based, with no room for innovation. Imprivata strives to eliminate this challenge when it comes to managing our solutions.

Meanwhile, as IT departments and budgets shrink, the need for increasingly complex technology and the experts to manage them continues to grow.

Organizations see decreasing or diminishing returns on their tech investments and are at greater risk of security breaches due to inadequate expertise in data protection and security.

## Reducing the burden and maximizing benefits

We can help. Imprivata Managed Services eases the strain of managing mission-critical solutions at enterprise scale. This support returns valuable bandwidth to your team, enabling you to focus on your core business and strategic initiatives that may have been put on the back burner. Whatever industry you're in, our technology experts will partner with you to safeguard your digital identity investments, reduce complexity, and cyber risks, while enabling you to realize maximum benefits and ROI from your solution investments.

### Imprivata Managed Services benefits at-a-glance

- Ensure alignment with IT best practices
- Remotely implement your Imprivata systems, leveraging Imprivata engineers for expert guidance
- Future-proof your investments by providing annual upgrades, migrations, and change management planning support
- Maximize lifetime value and sustained expansion across your enterprise through continuing

## Leveraging deep expertise

Our managed services experts extend the power of IT and security teams. Driven by their deep understanding of our leading identity and access management solutions, they provide implementation and ongoing support to help you to: reduce costs, secure data, protect customer privacy, increase automation, drive efficiency and precision and meet regulatory requirements.

Imprivata Managed Services also helps drive meaningful digital transformation by: streamlining systems for seamless workflows, shifting risk and accountability onto vendor experts, simplifying systems integration and migration off legacy platforms and solutions, optimizing IT resources to better manage and maintain your technology and increasing adoption of that technology for a great return on investment.

Importantly, they're also focused on informing and guiding technical change management and strategic business planning. As a result of the breadth of this expertise, you gain best-in-class technology services, while optimizing efficiency and scale. And in bypassing traditional resource constraints, you accomplish that without increasing headcount or adding complexity to your organization.

## Customized to your needs and environment

Our team will work closely with you to customize a support plan that addresses your specific needs and the dynamics of your environment. You define how much help you need and where. That includes whether you require us to advise your team or fully manage your Imprivata solutions. For example, fully managed support includes facilitation of upgrades and migrations, as well as proactive monitoring and reviewing of your Imprivata solutions to ensure the best performance and address any issues that may arise.

Because of this customized approach, each of our support offerings integrates seamlessly with your IT strategy. As a result, you'll benefit from strong continuity, as well as consistent procedures and performance – across multiple environments and organizational locations.

Now's a great time to extend the power of your IT team and close your resource gap. Contact us today to discuss your needs, and we'll create a managed services support plan designed to enhance your capabilities, productivity, and efficiency.



Imprivata is the digital identity company for mission- and life-critical industries, redefining how organizations solve complex workflow, security, and compliance challenges with solutions that protect critical data and applications without workflow disruption. Its platform of interoperable identity, authentication, and access management solutions enables organizations in over 45 countries to fully manage and secure all enterprise and third-party digital identities by establishing trust between people, technology, and information.

For more information, please contact us at 1 781 674 2700  
or visit us online at [www.imprivata.com](http://www.imprivata.com)

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